The Point Casino & Hotel Group Block Policies:

Courtesy Block / Wedding Block 30 day roll off: 30 days prior to arrival and first check in date, rooms not booked will be released back to the Hotel and be available for the public. Guests calling in to make a reservation following the 30 day period are not guaranteed room a reservation or group discount.

10 room minimum for groups: If the 10 room booking minimum is not achieved for a hotel group, the group will forfeit the discount. Rooms will remain in a block but no discount will be applied.

Please Note: Weekends are busy and do sell out often. Please make sure adequate rooms are blocked for your group with the original booking.

Reservations: Room reservations may be made online at thepointcasinoandhotel.com, by calling line or email: (360)340-9700 or inquires at hotelreservations@thepointcasinoandhotel.com

Special Requests: Special requests are not guaranteed. Special requests include but are not limited to: Blocked rooms being close or next to each other and Early Check-in.

Cancelations: Room cancelations need to be completed at least 24hrs prior to 4pm on the date of your reservation/arrival. Rooms not canceled 24hrs prior to check in are charged the nightly rate.

Shuttle Service: To accommodate large group and wedding parties, a shuttle service request should to be completed at least 2 weeks prior to your arrival/check in date. A Shuttle Request Form needs to be completed and submitted to the Sales Department. Any shuttle requests made after the 2 week deadline will be reviewed but not guaranteed. Any shuttle requests made less than 48 hours for Hotel Groups will be denied. As the group contact it is your duty to request shuttle service and specify times, if no times are requested we will assume no shuttles are needed.

Shuttle service times will be arranged with your sales representative. Our shuttle service is a courtesy to our Hotel guests and is based on the group size and availability of the drivers. A fee may be applied based on the schedule and size of group.

Shuttles only run to specific locations or venues, please see shuttle form for locations.

The Point Casino & Hotel: All rooms in the Hotel are non-smoking. Pet Friendly rooms are limited and must be requested at time reservation is made.

Alcohol: Any alcohol purchased outside of The Point Casino & Hotel is not permitted in public areas including the hotel lobby, courtyard and casino. It is permitted in rooms only.

Alcohol purchased at one of the designated Bars or restaurants at The Point Casino & Hotel is permitted in the public areas on the premises. Quiet time on the Spindle Whorl outdoor courtyard starts at 10 pm.

Other:

The credit/debit card will be held on file for the charges agreed upon at reservations and check in. A $50 authorization will be held upon check -in on the credit card per day. At checkout, the authorization will be released. Depending on the bank/credit card company, funds will be available in approximately 3-7 business days. The Point Casino & Hotel will implement any additional charges pertaining to any room damages and/or missing items.

Minors are required to be accompanied by an adult 21 years of age or older at all times.

- All rooms in the hotel are designed as Non-Smoking and a penalty fee of $250.00 may be charged if this policy is not adhered to.
- No weapons are permitted on the hotel and/or casino property.
- Our hotel is dog friendly only in selected rooms with a $20.00 pet fee and the pet policy must be read and signed prior to check-in. The hotel reserves the right to charge up to $250.00 (excluding damages) for unregistered pets in non-pet friendly rooms.
- Personal alcohol must be kept inside your guest room and not allowed in public areas.
- To ensure an enjoyable stay for all guests, The Point Casino and Hotel enforces a TWO strike policy on reported noise complaints between our quiet time hours of 10:00PM – 7:00AM. Noise complaints disrupting other guests stay may result in additional charges to compensate for the inconvenience.
- Only registered guests with valid identification will be issued additional key cards or be allowed access into the hotel room by Hotel management, in case key cards are misplaced or lost.
- Check out time is at 11:00AM on your departure date. Late checkouts are predetermined based on occupancy and the hotel's discretion. Late checkout fees and half day rates may be accessed.